

Date: May 2022
Next review due: May 2023
Responsibility: Principal/Bursar/
Data Protection Coordinator/
Marketing and Events Officer



DAME ALLAN'S SCHOOLS

PRIVACY NOTICE FOR WEBSITE USERS

1. INTRODUCTION

Under data protection law, individuals have a right to be informed about how we, Dame Allan's Schools, (hereafter we or the Schools) (which comprises Dame Allan's Junior School and Nursery, Dame Allan's Boys' School, Dame Allan's Girls' School and Dame Allan's Sixth Form, registered charity number 1084965 and company number 4002372) use any personal data that we hold about them.

We comply with this right by providing 'privacy notices' (sometimes called 'fair processing notices') to individuals where we are processing their personal data.

This privacy notice explains how we collect, store and use personal data about **users of our website**.

We are the 'data controller' for the purposes of data protection law.

Our Data Protection Coordinator (DPC) is Mrs J. Taylor.

This Privacy Notice should be read in conjunction with our Data Protection Policy and our Cookies Policy. It applies alongside our other Privacy Notices, which appear on our website, and any other information the Schools may provide about a particular use of personal data, for example, when collecting data via an online or paper form.

This Privacy Notice also applies in addition to the Schools' other relevant terms and conditions and policies, including:

- any contract between you and the Schools;
- the Schools' policies, including:
 - the Taking, Storing and Using Images of Children Policy;
 - the Retention of Records Policy;
 - the CCTV policy;
 - the Child Protection and Safeguarding Policy, including as to how concerns or incidents are recorded;
 - the Whole School Policy on the Acceptable Use of Electronic Devices and Information Technology Systems;
 - the Staff Code of Conduct.

These are all available on the Schools' website at
<https://www.dameallans.co.uk/about/policies>

1. THE PERSONAL DATA WE HOLD

The personal information that we will collect about you falls into the following categories:

Information collected automatically by our website

Our website collects some limited information about you automatically when you visit the site using your electronic device (this could be a computer desktop, laptop, phone, tablet, television). We do not seek to identify you from this information or do anything with it that will affect you individually. To the extent practicable, we aggregate and/or remove anything that could be used to identify you from this information before we use it, including (where possible) anonymising IP (Internet Protocol) addresses.

This information includes, or may in the future include:

- the IP address from which you access our website
- information about the device used to access the site
- your approximate location
- the pages that you click on our site
- the time that you spend on the site.

Depending upon your preferences in respect of the use of cookies, information will be collected as detailed in our Cookies Policy.

Information that you input to our website

Some pages on our website invite you to input information about yourself – for example, we have links for requesting a prospectus, applying for a place for your child at the Schools, a contact form if you are an Allanian.

In those cases the information sought is clear on the relevant page/form.

Information that you send to us by email or other electronic means

You may also send us information about yourself by email or other electronic means (for example, through our Facebook or Twitter feeds). In that case we will record your name and basic contact details and, of course, the information that you include in your communication.

When we invite you to provide information about yourself, it is entirely up to you whether you give us the information or not. Often, however, we will not be able to do something that you are asking for (for example, to respond to an enquiry) if you do not give us the information.

2. SPECIAL CATEGORY DATA

The information we hold about you may be classed as special category data. This includes any information relating to racial or ethnic origin, political opinions, religious or philosophical beliefs, health, genetic or biometric data. If we do hold any such data about you (for example, if you provide it on a form), we will inform you.

3. WHY WE USE THIS DATA

We use your personal information for the following purposes:

- ***Information collected automatically by our website***

We use this information to improve our website and other materials that we provide through it. We do not use it to do anything that will affect you individually. Further details about these uses can be found in our Cookies Policy.

- ***Information that you input to our website***

The purposes for which we use this information (for example, to respond to your enquiry or to process your application to join the Schools) are explained on the web pages where we ask you to submit it.

- ***Information that you send to us by email or other electronic means***

We use this information to communicate with you, to respond to any enquiries that you may raise, and to manage our relationship with you.

Your personal information also forms part of our relationships with visitors to our website, and we use these records to oversee and assess our services and derive insights for their future development. The records may also in some circumstances be used as evidence of these various matters, should a disagreement arise.

We will not sell or rent your personal information or use or share your personal information for marketing purposes, unless you provide us with consent for us to do so.

We may need to use or disclose your personal information in order to comply with our legal obligations.

4. OUR LEGAL BASIS FOR USING THIS DATA

We only collect and use personal data when the law allows us to. As set out above, we will not sell or rent your personal information or use or share your personal information for marketing purposes, unless you provide us with consent for us to do so.

We may need to use or disclose your personal information in order to comply with our **legal obligations**.

We may occasionally seek your **consent** to allow us to process your personal information – for example, if you ask us to send you details of our open events, we may ask for your consent to use your contact details in order to send you this information.

If we are relying on your consent, you can withdraw your consent at any time. We will make this clear when we ask for consent and explain how it can be withdrawn.

Generally, however, we need to collect and process your personal information, to the limited extent described in this privacy notice, so that we can pursue our **legitimate interests** in:

- delivering our educational services, including administering, managing, delivering and improving the education we provide at our Schools and resolving any related legal issues that may arise;
- (if you submit information to our website or send us information by email or other electronic means) communicating with you, responding to your enquiries and managing our relationship with you, all as part of delivering and improving our services;
- Ensuring all pages and information on our website meet the needs of our users.

5. COLLECTING THIS DATA

Most of the personal information we hold about you comes from you directly, either via our website, through our communications and interactions with you, such as email.

Whenever we seek to collect information from you, we make it clear whether providing it is mandatory or optional. If it is mandatory, we will explain the possible consequences of not complying.

In some cases, we may ask you to provide some personal information via a third party. We will always ensure that these third parties have appropriate safeguards in place to ensure your personal information is kept safe and secure.

6. HOW WE STORE THIS DATA

We are committed to doing all we can to keep your personal information safe and secure. We have set up systems and processes to prevent unauthorised access or disclosure of your information. We also make sure that any third parties that process your information on our behalf keep your personal information secure.

Access to your personal data is limited to relevant members of the Schools' staff only.

The Schools will endeavour to ensure that all personal data held in relation to an individual is as up to date and accurate as possible. Individuals must notify the Schools of any significant changes to important personal information, such as contact details, held about them.

The Schools will take appropriate technical and organisational steps to ensure the security of personal data about individuals, including policies relating to the use of technology and devices and access to school systems. All staff and governors will be made aware of these policies and their duties under data protection law and receive relevant training.

We will delete your personal information when we no longer need it in order to manage and deliver, or as a record of, our services or (where relevant) our relationship with you. Further details about how long we retain records can be found in our Retention of Records Policy.

7. DATA SHARING

We do not share information about you with any third party without consent unless the law, our policies or the terms of this privacy notice allow us to do so.

Your personal information may be shared with third party service providers who host and process your information on our behalf in order to support our services.

We may share aggregated information about the use of our website with partners but this does not involve disclosure of information from which you could be identified.

We may also need to disclose your personal information in order to protect our legal rights and comply with our legal obligations.

8. TRANSFERRING DATA INTERNATIONALLY

The majority of the Schools' technology is based within the European Economic Area and is fully compliant with the UK GDPR laws. However, some of the services we use are based outside the UK and the European Economic Area. We only use these services where we are satisfied with their levels of security and we will put contractual safeguards in place. Keep in mind that when you give us personal information it could be being transferred, stored or processed in a location outside the UK and the EEA.

9. INDIVIDUAL'S RIGHTS REGARDING PERSONAL DATA

Individuals have a right to make a '**subject access request**' to gain access to personal information that we hold about them.

If you make a subject access request, and if we do hold information about you, we will:

- Give you a description of it;
- Tell you why we are holding and processing it, and how long we will keep it for;
- Explain where we got it from, if not from you or your child;
- Tell you who it has been, or will be, shared with;
- Let you know whether any automated decision-making is being applied to the data, and any consequences of this;
- Give you a copy of the information in an intelligible form.

Individuals also have the right for their personal information to be transmitted electronically to another organisation in certain circumstances.

If you would like to make a request please contact our DPC.

Other rights

Under data protection law, individuals have certain rights regarding how their personal data is used and kept safe, including the right to:

- Object to the use of personal data if it would cause, or is causing, damage or distress;
- Prevent it being used to send direct marketing;
- Object to decisions being taken by automated means (by a computer or machine, rather than by a person). Currently we do not carry out any automated decision making or profiling on the personal data we process. If this changes then we will let you know and update this Notice accordingly;
- In certain circumstances, have inaccurate personal data corrected, deleted or destroyed, or restrict processing;
- Request the transfer of automated personal data to them or to a third party. We will provide personal data in a structured, commonly used, machine-readable format;
- Withdraw their consent at any time where we are processing personal data on the lawful basis of consent. The individual can do this by contacting the DPC;
- Claim compensation for damages caused by a breach of the data protection regulations.

To exercise any of these rights, please contact our DPC.

10. COMPLAINTS

We take any complaints about our collection and use of personal information very seriously.

If you think that our collection or use of personal information is unfair, misleading or inappropriate, or you have any other query or concern about our data processing, please raise this with us in the first instance.

To make a complaint, please contact our DPC.

Alternatively, you can make a complaint to the Information Commissioner's Office:

- Report a concern online at <https://ico.org.uk/concerns/>
- Call 0303 123 1113
- Or write to: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

11. CONTACTING US

If you have any questions, concerns or would like more information about anything mentioned in this privacy notice, please contact our **DPC**:

Name: Mrs J. Taylor

Address: Bursar's Office, Dame Allan's Schools, Fowberry Crescent, Fenham, Newcastle upon Tyne, NE4 9YJ

Tel: 0191 274 5910

Email: j.taylor@dameallans.co.uk

We will update this Privacy Notice from time to time. Any substantial changes that affect your rights will be provided to you directly as far as is reasonably practicable.